

To our valued customers:

Request for Presentation of Residence Card

Thank you for using Towa Bank.

This is to notify you that we now ask our foreign national customers residing in Japan to present their residence card for the purpose of confirming that their period of stay is not expired.

By the deadline of the procedure shown below, please visit one of Towa Bank branches of your convenience with this notice, and present your renewed residence card (original), passbook and registered seal to the counter. We sincerely apologize for the inconvenience.

Please note that if we cannot make confirmation by the deadline, your account might become unusable.

If you have any questions, please contact the branch you are currently using.

Please ignore this notice if you have already completed the procedure.